Overview:
This bundle of courses teaches you the basic knowledge required to properly manage your PureEngage system. You are able to select the best learning method for your needs (in-person, virtual, or self-study) and schedule your attendance to fit your budget! These courses will qualify you for the Platform SDK 8.5 Developer certification (exam cost included).

Included:
Genesys SDKs 8.5 Workshop SDK85-DEV Certification - Platform SDK 8.5 Developer GCD8.5-SDK

Course Objectives:
This bundle of courses prepares the student to perform the following tasks:
- Specify which Genesys SDKs are available and where they can be used
- Develop using
  - Platform SDK for Java and .NET
  - Genesys Development Tools
  - Web application on top of the GWS/GMS/APIs
- Demonstrate how to customise and add extensions to Workspace
  - Features
  - Configuration
  - Basic Customization
  - Advanced Customizations

Availability:

<table>
<thead>
<tr>
<th>Method</th>
<th>Instructor-Led</th>
<th>Virtual Instructor-Led</th>
<th>Self Study</th>
</tr>
</thead>
<tbody>
<tr>
<td>Duration</td>
<td>5 Day(s)</td>
<td>5 Day(s)</td>
<td>30 Days Access</td>
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<tr>
<td>Pricing</td>
<td>43 TUs</td>
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Target Audience:
This bundle of courses is meant for a technical audience.

Course Prerequisites:
PureEngage Premise Bundle - Basic Administration-Tech
Additional skills required:
- Java or .NET development skill is recommended
- Basic Genesys Routing and Genesys eServices knowledge is recommended
- Familiarity with JavaScript/Web programming and RESTful web service