Overview:
The Genesys Certified Platform SDK 8.5 Developer certification validates the candidate's comprehensive understanding of the Genesys Platform SDK 8.5 and development practices. The exam covers the Configuration SDK, Open Media SDK, Statistics SDK, Management Platform SDK, Routing SDK and Voice SDK.

Availability:

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<td>Level</td>
<td>Professional</td>
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Exam Code: 827

Exam Delivery:
Type of Exam: Multiple Choice, Multiple Select, Fill in the Blank, Matching Questions
Certification Level: Professional
Passing Score: Genesys Certification exams scores are based on a point scaling system that is widely used in the industry. The passing score is generated at the time of the exam but is generally between 69-80%.
Examination Language: English-only
Duration: 120 minutes
You can take this exam in two ways:
- Test center proctored
- Online proctored

Target Audience:
Primarily targeted at system integrators, telephony specialists, Genesys partners and employees worldwide that develop applications using the Platform Software Development Kit which integrate with the Genesys platform.

Software Version:
This certification supports Platform SDK 8.5.

Exam Path:
Recommended Training Courses:
- Framework Routing & Reporting 8.5 Foundation
- Framework Routing & Reporting 8.5 Operations
- Framework Routing & Reporting 8.5 Administration
- SDK 8.5 Workshop for Developers

Other Recommended Skills and Knowledge:
- Java or C# .NET development skills
- Genesys Routing and Reporting
- Familiarity with XAML and WPF
- HTTP, JSON and REST web services

Exam Objectives:
Platform SDK Overview & Developer Resources
- Platform SDK Overview
- Developer Resources
Voice Platform SDK
- Voice Platform SDK Overview
Genesys Certified Platform SDK 8.5
Developer
GCD8.5-SDK

- T-Server
- Statistics Platform SDK
  - Statistics Platform SDK
  - Stat Server
  - Stat Server Statistics
- Configuration Platform SDK
  - Configuration Platform SDK
  - Configuration Server
- Outbound Platform SDK
  - Outbound Platform SDK
  - Outbound Contact Server
  - Outbound Desktop Platform
- Management Platform SDK
  - Management Platform SDK
  - LCA
  - Message Server
  - Solution Control Server
- Open Media Platform SDK
  - Open Media Platform SDK
  - Interaction Server
- Contact Platform SDK
  - Contact Platform SDK
  - Universal Contact Server
- Customer Facing APIs
  - GMS/GWE/Knowledge Center
  - CX Widget
- SIP Endpoint SDK
- WDE
  - Static Configuration
  - Basic and Advanced Customization
- WWE
  - Basic Customization